

Issue Date: June 30, 2011

PDB Number: PDB_bc635_bc637_PCI-V2-OCXO.pdf

Product

Symmetricom, OCXO equipped versions of the bc635PCI-V2 and bc637PCI-V2 PCI Time & Frequency Processor cards



***Discontinued: OCXO versions of the bc635PCI-V2
bc637PCI-V2 bus cards***

Overview

Symmetricom is announcing the discontinuance of the OCXO versions of the bc635PCI-V2 and bc637PCI-V2 PCI Time & Frequency Processor cards.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	While supplies last. (Fourteen (14) bc635PCI-V2-OCXO and twenty eight (28) bc637PCI-V2-OCXO available as of June 30, 2011).
Extended Warranty not available on last time buy products	No extended warranty available.
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date, if not before, due to component obsolescence)	August 31, 2013. See Support Policy below.
Customer Support Contracts (non-repair services)	Product telephone technical support is available from Symmetricom Global Services (SGS) on a contract basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Models	Current Part #s	Replacement Models	Replacement Part #s
bc635PCI-V2-OCXO	BC635PCI-V2-OCXO	bc635PCI-V2 (TCXO version)	BC635PCI-V2
bc637PCI-V2-OCXO	BC637PCI-V2-OCXO	bc637PCI-V2 (TCXO version)	BC637PCI-V2

Support Policy

Product telephone technical support is available from Symmetricom Global Services (SGS) on a contract basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms. Due to parts/component obsolescence, repairs will be made on a best effort basis.

Contact Information

Symmetricom Global Services: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

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