

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** February 1, 2009

**PDB Number:** PDB\_bc350VXI-B\_bc357VXI-B.PDF

## Product

Symmetricom bc350VXI-B and bc357VXI-B bus timing cards.

## Overview

Symmetricom is announcing the discontinuance of the VXI bus based bc350VXI-B and bc357VXI-B bus timing cards. These models have reached the end of their technology product lifecycle and the manufacturing of these products is being discontinued.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	July 31 <sup>st</sup> , 2009. All orders received between February 1, 2009 and July 31, 2009 may be aggregated into a single last time build of this model that will be initiated in August 2009.
Extended Warranty Contracts	Not available
Repair End Date	Best effort
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

## Affected Models and Alternative Product Summary

Current Model	Current Part #s	Alternative Model	Alternative Part #
bc350VXI-B	BC11603-2002	None	None
bc357VXI-B	BC11603-3002	None	None

## Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. All services may not be available for every product. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

**Contact Information**

Symmetricom Global Services

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide

Symmetricom Customer Service:

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