

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** March 7, 2003

**PDB #:**PDB\_TT\_PCI\_SG.doc

## Product(s)

TrueTime TT PCI-SG Time and Frequency PCI Bus card

## Overview

Symmetricom is announcing the discontinuance of the TrueTime TT PCI-SG Time and Frequency PCI Bus card. Newer Symmetricom PCI Time and Frequency Cards are now available to replace this model.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	June 7, 2003
Extended Warranty Contracts (maximum expiration date)	June 7, 2007
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	June 7, 2007
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

## Affected Models and Replacement Product Summary

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
TT GPS-PCI Time and Frequency PCI Bus card	560-5900	bc635PCI	BC12083-1000	<a href="#">Datasheet</a>

## Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. All other SGS service options (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Contact SGS for a services quote.

**Contact Information next page...**

## Contact Information

Symmetricom Customer Service: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
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