

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: July 14, 2009

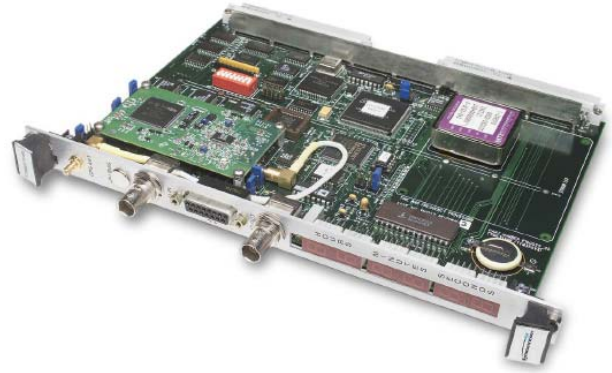
PDB Number: PDB_TTM637VME.PDF

Product

Symmetricom TTM637VME bus timing card.

Overview

Symmetricom is announcing the discontinuance of the TTM637VME bus timing card. This model contains an obsolete GPS receiver no longer available in the market that requires the model to be discontinued once supplies are exhausted.



Product Obsolescence Timeline

Milestone	Date
Last Day to Order	While supplies last.
Extended Warranty Contracts	July 2012
Repair End Date	July 2012
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Alternative Product Summary

Current Model	Current Part #s	Alternative Model	Alternative Part #
TTM637VME-VCXO	TTM637VME-VCXO	bc637VME	BC11603-3001
TTM637VME-OCXO	TTM637VME-OCXO	bc637VME + OCXO option	BC11603-3001 + BC11736-1000

Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. All services may not be available for every product. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

Symmetricom Customer Service:

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
support@symmetricom.com
www.symmetricom.com

Timing, Test & Measurement Division:

3750 Westwind Blvd.
Santa Rosa, CA 95403
Telephone: 707-528-1230
Facsimile: 707-527-6640