

PRODUCT DISCONTINUANCE BULLETIN



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Product

Symmetricom, Model SyncServer S100 Network Time Server



Discontinued SyncServer S100



**Replacement SyncServer Models:
S200, S250 or S250i**

Overview

Symmetricom is announcing the discontinuance of the SyncServer S100 Network Time Server. The S100 has reached the end of its technology product lifecycle and the manufacturing of this product is being discontinued.

Please go to http://www.symmetricom.com/support/discontinued_products.aspx for detailed product information.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	April 30 th , 2006
Extended Warranty Contracts (maximum expiration date)	April 30 th , 2010
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	April 30 th , 2010
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Model	Current Part #s	Replacement Model	Replacement Part #
SyncServer S100	SS-S100	SyncServer S250i	1520-S250i
SyncServer S100 GPS	SS-S100/GPS	SyncServer S200 or SyncServer S250	1520-S200 1520-S250
SyncServer S100 with Rubidium Oscillator	SS-S100/RB	SyncServer S250i + Rubidium Oscillator	1520-S250i-RB
SyncServer S100 GPS with Rubidium Oscillator	SS-S100/RB/GPS	SyncServer S200 or S250, with Rubidium Oscillator	1520-S200-RB 1520-S250-RB

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best efforts basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

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