

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** August 1, 2009

**PDB Number:** PDB\_Rubisource.Doc

## Product

Symmetricom Model Rubisource T&M and Rubisource 2000



Rubisource T&M



Rubisource 2000

## Overview

Symmetricom is announcing the discontinuance of the Symmetricom Rubisource T&M and Rubisource 2000 Portable Rubidium Timing Signal References. Both products have reached the end of their technology product lifecycle and are being discontinued. Symmetricom offers alternative products with varying features that offer similar performance. Please contact the factory for additional information

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	October 15, 2009

## Affected Models and Replacement Product Summary

Current Model	Current Part #'s	Replacement Model	Replacement Part #	Replacement Datasheet Link
Rubisource T&M	81710000	No direct replacement	N/A	
Transport Case	81700001	No direct replacement	N/A	
RubiSource TSR 37	81700010	No direct replacement	N/A	
RubiSource TSR 37 GPS	81700012	No direct replacement	N/A	
RubiSource2000	81700000	No direct replacement	N/A	

Contact information.....

## **Support Policy**

Repair services will be available during the warranty period. For all out-of-warranty units, service options (repair, spares support, telephone technical support, on-site maintenance, training, etc.) will be available on a best efforts basis. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

## **Contact Information**

Symmetricom Global Services                      1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide

Symmetricom Customer Service:                1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide  
support@symmetricom.com  
www.symmetricom.com

Timing, Test & Measurement Division:    3750 Westwind Blvd.  
Santa Rosa, CA 95403  
Telephone: 707-528-1230  
Facsimile: 707-527-6640