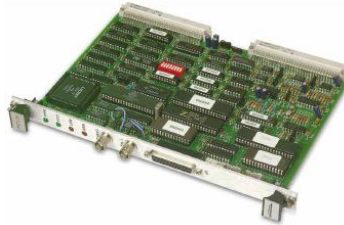


Issue Date: September 10, 2010

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Product

Symmetricom, VMEbus Time Code Reader



Discontinued: PC03V VMEbus Time Code Reader

Overview

Symmetricom is announcing the discontinuance of the PC03V VMEbus Time Code Reader. This product has reached the end of its product lifecycle.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	While supplies last.
Extended Warranty Contracts (maximum expiration date)	1 Year after expiration of standard 12 month warranty. See support Policy below.
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	August 31, 2013. See support Policy below.
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Models	Current Part #s	Replacement Models	Replacement Part #s
PC03V	BC11493-1000	Closest replacement is the bc635VME bus card	BC11603-2001

Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Due to parts/component obsolescence, repairs will be made on a best effort basis. Interested customers should contact SGS. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

Symmetricom Customer Service: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
support@symmetricom.com
www.symmetricom.com

Timing, Test & Measurement Division: 3750 Westwind Blvd.
Santa Rosa, CA 95403
Telephone: 707-528-1230
Facsimile: 707-527-6640