

PRODUCT DISCONTINUANCE BULLETIN



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Product

Symmetricom, Model NTS-200 Network Time Server



Discontinued NTS-200



Replacement SyncServer S200

Overview

Symmetricom is announcing the discontinuance of the NTS-200 Network Time Server. The NTS-200 has reached the end of its technology product lifecycle and the manufacturing of this product is being discontinued.

Please go to http://www.symmetricom.com/support/discontinued_products.aspx for detailed product information.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	April 30 th , 2006
Extended Warranty Contracts (maximum expiration date)	April 30 th , 2010
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	April 30 th , 2010
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Model	Current Part #s	Replacement Model	Replacement Part #
NTS-200	NTS-200	SyncServer S200	1520-S200
NTS-200 w/Window mount antenna	NTS-200-W	SyncServer S200*	1520-S200
NTS-200 w/ -48Vdc	NTS-200-101	SyncServer S200*	1520-S200
NTS-200 w/ -48Vdc & Window mount antenna	NTS-200-101-W	SyncServer S200*	1520-S200

* Window antenna and -48Vdc power supply will be options to the SyncServer S200. Contact Symmetricom for further details.

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best efforts basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

Symmetricom Customer Service: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
support@symmetricom.com
www.symmetricom.com

Timing, Test & Measurement Division: 3750 Westwind Blvd.
Santa Rosa, CA 95403
Telephone: 707-528-1230
Facsimile: 707-527-6640