

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** March 31, 2008

**PDB Number:** PDB\_ET6000\_ET6010.pdf

## Product

Symmetricom ExacTime 6000, 6010, 60xx GPS Time & Frequency Generator



## Overview

Symmetricom is announcing the discontinuance of the ExacTime 6000, 6010, 60xx GPS Time & Frequency Generator.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	Sept 26, 2008
Extended Warranty Contracts (maximum expiration date)	September 2012
Repair End Date	September 2012
Customer Support Contracts	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contract SGS for service availability and terms.

## Affected Models and Replacement Product Summary

Model	Part #'s	Replacement Model	Replacement Part #	Replacement Datasheet Link
ExacTime 6000	ET6000-TCXO ET6000-OCXO ET6000-RB1	XLi Time & Frequency System	1510-602 1510-652	<a href="http://www.symmttm.com/pdf/Gps/ds_xli.pdf">http://www.symmttm.com/pdf/Gps/ds_xli.pdf</a>
ExacTime 6010	ET6010-TCXO ET6010-OCXO ET6010-RB1	XLi Time & Frequency System	1510-602 1510-652	<a href="http://www.symmttm.com/pdf/Gps/ds_xli.pdf">http://www.symmttm.com/pdf/Gps/ds_xli.pdf</a>

## **Support Policy**

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best effort basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

## **Contact Information**

Symmetricom Global Services                    1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide

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