

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** September 15, 2003

**PDB #:** PDB\_D\_TS2100LD

## Product

Datum TS2100LD Network Time Server



*Discontinued TS2100LD*



*Replacement NTS-150 with display*

## Overview

Symmetricom is announcing the discontinuance of the Datum TS2100LD Network Time Server. The TS2100LD has reached the end of its technology product lifecycle and the manufacturing of this product is being discontinued.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	March 15, 2004
Extended Warranty Contracts (maximum expiration date)	March 15, 2008
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	March 15, 2008
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

## Affected Models and Replacement Product Summary

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
TS2100LD	TS2100LD	NTS-150 with display option	NTS-150d	<a href="#">Datasheet</a>

## Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. All other SGS service options (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Contact SGS for a services quote.

**Contact Information**

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