

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** March 7, 2003

**PDB #:**PDB\_D\_9520-240

## Product

Datum Model 9520-240 Time Display

## Overview

Symmetricom is announcing the discontinuance of the Datum Model 9520-240 Time Display. The 9520-240 has reached the end of its technology product lifecycle and other, newer Symmetricom RD 05 Time Display will replace this model.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	June 7, 2003
End of Customer Support/Repair Contracts date (i.e. no customer support contract can extend beyond this date)	June 7, 2004
Begin Best Effort Support/Repair date	June 7, 2004

## Affected Models and Replacements

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
Datum Model 9520-240 Time Display	9520-240	RD-05 Time Display	820-500	<a href="#">Datasheet</a>

## Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. All services may not be available for every product. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

## Contact Information

Symmetricom Global Services: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide  
support@symmetricom.com  
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