

PRODUCT DISCONTINUANCE BULLETIN



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Product

Symmetricom Model 700 Miniature Time Code Generator



Overview

Symmetricom is announcing the discontinuance of the Model 700 Miniature Time Code Generator.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	August 29, 2008
Extended Warranty Contracts (maximum expiration date)	August 2012
Repair End Date	August 2012
Customer Support Contracts	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contract SGS for service availability and terms.

Affected Models and Replacement Product Summary

Model	Part #'s	Replacement Model	Replacement Part #	Replacement Datasheet Link
700 Miniature Time Code Generator	700-100 700-xxx	N/A	N/A	N/A

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best effort basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

Symmetricom Customer Service:

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